

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Chairman Powell:

My name is Joseph Rohde and I am the CEO and president of Central House Internet, in Plymouth, CA. We began business in 1994 and presently have 1,200 customers, throughout the nation, and have some overseas customers as well. This represents a huge population of local access users as well as corporations requiring Internet access to perform daily business operations. We offer many services that our local phone company, SBC, does not. Services like Internet roaming around the world.. We also helped many local non-profit organizations get online, even before and without the e-rate, and we continue to host their websites and provide free access. When we opened for business we started, as many ISPs did, with a stack of ordinary dial-up modems and a fistful of phone lines from SBC. Of course getting phone lines from SBC was always a problem, and we frequently lost customers when our modem lines became busy because SBC was late delivering phone lines we had ordered well in advance. Nowadays we have moved on from ordinary phone lines to digital PRI's (Primary Rate ISDN), but since there are no CLEC's in our area, or we might have we moved all of the business we could over to that company instead. We would expect the price to go down, but more importantly, service to improve. Unfortunately, I can't say the same about DSL. SBC has displayed a sincere lack of interest in providing the DSL equipment in our area, and the expansion of some of the

Sincerely,

Joseph Rohde
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